



**Objective**

Graphic Designer/Artist



**Qualifications**

- Work well as a team member or individual
- Strong communication skills
- Maintain productive relationships
- Work well with deadlines
- Can follow instructions or take the lead
- Strong computer skills
- Quick to learn and absorb new applications
- Artistic/creative minded
- Able to communicate simply & technically



**Experience**

Technical

- Peripheral support for user's & Helpdesks
- Mentor/train new user's & agents
- Remotely diagnose print quality issues
- Extensive knowledge of Color/Mono LaserJet printers
- Printer hardware teardown to repair
- Develop graphics and layouts for advertisements and company logos
- Create fine art with different mediums (pencil, watercolor, pastel, charcoal, etc.)

Tools

- Illustrator
- Photoshop
- PageMaker
- Quark
- The Print Shop
- Flash
- Dreamweaver
- Microsoft Office Applications

Customer Relations

- Direct support for user's & helpdesks
- Confer with clients to determine initial layouts and final designs
- Create professional relationship

Research

- Use technical manual's to provide solutions for peripherals & software education



**Work History**

- 1998-2006 Freelance Artist- Boise, ID  
Fine Art and Graphics
- 1998-2006 Hewlett Packard- Boise, ID  
Customer Support Technician
- 1996-1998 EcoVantage Reprographics, Inc.- Signal Hill, CA  
Plotting Dept. Manager
- 1990-1996 GEOSERVICES- Long Beach, CA  
Drafter, Graphics Assistant



**Education**

L.A. Harbor Community College  
 Major: Drafting/Engineering  
 • Certificate - Computer Aided Drafting (CAD), January, 1989.